SOP:

- 0). Power up the device without the 3G USB dongle attached.
- 1). Login to <u>http://192.168.1.254</u> set 3G as main WAN interface.

BILLION		3G/ADSL2+ (802.11n ) VPN Firewall Router		Powering communications with Security
Advanced	Configuration			
Advanced Advanced Advanced Advanced Advanced Advanced Advanced Advanced Language	Configuration EWAN Interface WAN Interface Main Port Apply 6	5 30 Current Main Port: 36)		
			💾 Save Config	্ <sup>ঞ</sup> Restart 🕸 Logou
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## 2). Enter http://192.168.1.254/configuration/3G\_debug.html.

🥹 Mozilla Firefox	- d 🛛
Elle Edit View History Bookmarks Tools Help	99.9%
C × ☆ http://192.168.1.254/configuration/36_debug.html	र्ट्स • 🛃 • Google 🖉
🙋 Most Visited 🐢 Getting Started 🔊 Latest Headlines	
http://192.168/36_debug.html *	-
Configuration	
*WAN Connection	
Parameters	
System Enable O Disable	
Apply return	

Even if the radio button was already set to "Enable" in the first place but make sure you do click on the "Apply" button.

5). Insert 3G USB dongle into the device's USB port.

Done

6. Check the status of 3G let us know the 3G signal displayed (You can skip this go to 6 if your dongle is not yet supported).

BILLION		3G/ADSL2+ (802.11n ) VPN Firewall Router	Powering communications with Security
Advanced	Status		
Basic	▼36 Status		
Status	Parameters		
ADSL Status	Status	OK	
• 3G Status	Cratato p		
· EWAN Status	Signal Strength		
• iBurst Status	Network Name	vodafone UK	
ARP Table	Cord Name	F330	
DHCP Table	Card Name	2220	
Routing Table	Card Firmware	11.117.09.00.00	
• NAT Sessions	Card IMEI	351827010228402	
UPnP Portmap	Current TV Dites ( Deskets	3.1// 50	
PPTP Status	Current TA Bytes / Patkets	3.1K7 30	
· IPSec Status	Current RX Bytes / Packets	3.1K/ 53	
• E21P Status	Total TX Bytes / Packets	3.1K/ 56	
• Error Log	Tetal BY Butes ( Backets	211/ ( 52	
Diagnostic	Total RA Bytes / Packets	3.1K7 33	
Quick Start	Defeab		
Configuration	Refresh		
Language			
		💾 Save Config	y 🖑 Restart 🖏 Logr

7. Copy all the text appearing in the "Event Log" and then send it to us.

BILLION	3G/ADSL2+ (802.11n ) VPN Firewall Router
Advanced	Status
• Basic	*EventLog
▼Status	
ADSL Status	Sep 18 10:42:04 home.gateway:im backend:none: Changed ipwan IP address to 0.0.0.0
· 3G Status	Sep 18 10:42:06 home.gateway:webserver:none: ADSL line is DOWN!
· EWAN Status	Sep 18 10:42:06 home.gateway:turbo_extEvtHandlerProc:none: ADSL line is DOWN!
· iBurst Status	Sep 18 12:33:23 home.gateway:usb0_task:none: UBSA: USB modem VID=0x12d1,
ARP Table	PID-0x1003 Speed-2
DHCP Table	Sep 18 12:33:27 home.gateway:usb0 task:none: UBSA: USB modem VID=0x12d1,
<ul> <li>Routing Table</li> </ul>	PID=0x1003 Speed=2
• NAT Sessions	
· UPnP Portmap	Sep 18 12:33:27 home.gateway:usb0_task:none: USB modem attached!
PPTP Status	Sep 18 12:33:45 home.gateway!usp:none: kegisterea on home network
IPSec Status	Sep 19 12:35:00 home.gateway:ppp:none: Channel 1(1) connected
· L2TP Status	Sep 18 12:34:02 home.gateway:im backend:none: Changed ipwan2 IP address to
• Event Log	10.47.213.109
• Error Log	
Diagnostic	system log buller tall
Quick Start	
Configuration	
▶Language	Refresh Clear
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